# / inclusiv / ops & compliance

# Serving Credit Unions with Confidence



GREATER CLEVELAND COMMUNITY CREDIT UNION

Our fee-based consulting services assist your credit union staff, leadership, board of directors, and supervisory committee in performing their duties. We offer support services or tailor a program based on your credit union needs.

Inclusiv builds the capacity of community development credit unions through technical assistance, webinars, and practical tools and guides to support growth and service to low-income communities.

Inclusiv's <u>Credit Union Operations & Compliance</u> areas of review and support are lending, operations, compliance, and accounting and internal controls. We offer choice in the frequency of audits or review (weekly, monthly, quarterly, or yearly); customized contact with a designated specialist; in-depth review of your credit union's operations, and review of adherence to policies, regulations, and compliance.



Because LESPFCU delivers such a comprehensive line-up of products and services to our members, it's crucial that we meet regulatory standards. That's where Inclusiv comes in. On a weekly basis, Andrea Lally works with us to ensure that our products and services fit those standards, that all department operations are compliant, and that trainings are up-to-date.

AISSATOU BARRY-FALL
PRESIDENT/CEO. LOWER EAST SIDE PEOPLE'S FCU



## Services

#### **COMPLIANCE**

Our compliance services include an initial assessment meeting with the CEO or designee to determine which compliance projects need immediate attention and how to best address those needs. We help your credit union implement a comprehensive compliance program or address a specific compliance need through on-site support or virtual meetings.

#### **ACCOUNTING SUPPORT SERVICES**

We help you simplify the complexities of your credit union's accounting needs. Our assistance include bank reconciliation, general ledger reconciliation, call report preparation, help with NCUA DORs, budgeting, allowance for loan losses, and quarter end/year end closing.

#### **OPERATIONS & GOVERNANCE**

We understand your challenges: changes in regulations and operating procedures and employee and volunteer turnover can weaken a strong internal control system. Our reviews strengthen your operations. We provide a SWOT analysis (Strength, Weakness, Opportunities, Threats) and work with management to build a plan to address any identified issues or concerns.

#### TRAINING (ON-SITE OR VIRTUAL)

Our trainings are affordable and interactive. Training is led by experience professional and will last 60 to 90 minutes. Topics include BSA, Consumer Deposit Accounts, Consumer Lending, Board Governance, Board Financial Literacy, and Supervisory Committee Responsibilities.

### Meet Your Team

We have over 70 years' combined experience in working with credit unions and in understanding the inherent complexities and requirements of operations and compliance. Let us lend you our expertise.



Andrea Lally
Director of Credit Union
Operations & Compliance



Anna Foote
Senior Credit Union Operations &
Compliance Specialist



Wendy Soria
Credit Union Operations &
Compliance Specialist

#### **ABOUT INCLUSIV**

At Inclusiv, we believe that financial inclusion is a fundamental right. We dedicate ourselves to closing the gaps and removing barriers to financial opportunities for people living in distressed and underserved communities through investments in member credit unions, building financial capability, technology solutions and programs promoting financial inclusion

**CONTACT US** 

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